



Limited Lifetime Warranty

Faucet Warranty

Ticor extends this warranty to the original purchaser for personal household use of the Faucet ("Product") in its original installation location. The warranty is non-transferable.

Ticor warrants the structure and finish of the Product to be free from defects in material and workmanship under normal usage for the lifetime of the Product. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Ticor dealer, through the lifetime of the Product. Any Product found defective within the warranty period will be repaired, replaced with a Product of equal value, or remedied with a monetary reimbursement not to exceed the original purchase price, at the option of Ticor. Remedy will be provided within thirty (30) days of notice of a covered defect. This warranty extends to the original owner or end-user, and is not transferable to a subsequent owner.

This warranty does not cover instances of negligence, misuse, abuse, improper installation, carelessness, accident, hard water or mineral deposits, exposure to corrosive materials, misapplication, damages caused by improper maintenance, alteration of the Product, or failure to follow care or installation instructions enclosed with your Product. Proper care instructions are also available on TicorSinks.com. Avoid using abrasive cleaners such as powders, bleach, ammonia, alcohol, or chlorine. Avoid using abrasive pads, steel wool, or wire brushes, as these will damage and wear down the finish.

Ticor warrants the mechanical components such as but not limited to sprayhead assembly (includes faceplate, aerators, structure), mechanical cartridge, restrictors, back flow preventers, sprayer hoses, braided supply line hoses which encompasses nylon, silicon and stainless steel, etc of the Product to be free from defects in material and workmanship under normal usage for a period of one (1) year. The warranty commences from the initial date of purchase by the owner or trade professional, from an authorized Ticor dealer, through the one (1) year term of the original owner or end-user. This warranty does not cover labor charges or costs of removal and reinstallation of said Product. This warranty does not allow recovery of incidental or consequential damages, such as loss of use, delay, property damage, or other consequential damages, and Ticor accepts no liability for such damages.

This warranty does not apply to Products that have not been installed or operated in accordance with instructions supplied by Ticor and all applicable rules, regulations, local code, and legislation pertaining to such installations. Except as otherwise provided above, Ticor makes no warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose, or compliance with any code.

Standard shipping charges within the continental United States will be covered for the first (1) year of the warranted replacement part or Product. Shipping to other areas or expedited shipping charges are not included.

This warranty does not cover Marine or Outdoor Installation. This warranty does not cover any free gifts included with purchase. The above warranty is extended to Commercial, Industrial, or other non-residential installations for a period of one (1) year from the date of purchase.

Proof of purchase in the form of a receipt or order confirmation may be requested; please retain this information. Claims or inquiries should be directed to TicorSinks.com. All incidental or consequential damages are specifically excluded. No additional warranties, express or implied, are given, including but not limited to any implied warranty of merchantability or fitness for a particular purpose. Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.